Appendix 4 Presenting Problem Codes for Crisis Intervention Services

Presenting Problem Codes

The presenting problem is the reason the recipient needs crisis intervention services. You must enter a presenting problem code (listed below) in element 21 of the HCFA 1500 claim form. You may enter up to three codes, but enter the primary presenting problem first. These codes correspond to the codes used in the Human Services Reporting System (HSRS) mental health module.

Code	Description
01CR	Marital/Family problem
02CR	Social/Interpersonal (other than family problem)
03CR	Problems coping with daily roles and activities (includes job, housework, daily grooming, financial management, etc.)
04CR	Medical/Somatic
05CR	Depressed mood and/or anxious
06CR	Attempt, threat, or danger of suicide
07CR	Alcohol
08CR	Drugs
09CR	Involvement with criminal justice system
10CR	Eating disorder
11CR	Disturbed thoughts
12CR	Abuse/Assault/Rape victim
13CR	Runaway behavior
14CR	Emergency detention